



Renovate Wellness
45 Lower Road
Chorleywood
Hertfordshire
WD3 5LQ

Fitness Instructor Job Description:

We are looking for enthusiastic, ambitious fitness coaches (gym instructors, personal trainers, class instructors) to join our friendly supportive team.

Renovate Wellness is a boutique members only gym located inside our physiotherapy practice, Chiltern Physiotherapy, located in Chorleywood, Hertfordshire (we are a 2 minute walk from a Metropolitan line tube station).

You need to be an experienced fitness/class instructor and/or personal trainer and able to 'hit the ground running'. You should have exceptionally high standards for customer service and experience, as well as your own professional performance.

We are a small close knit community and you need to be friendly, personable, and able to 'talk to anyone'. If you are a shrinking violet, this job is not for you! You must be able to work in a fast-paced environment and demonstrate extraordinary attention to detail.

If you LOVE working with people to help them achieve their health and fitness goals, want to broaden your experience and skill set, and you want to join a team that works together, appreciates and supports each other and ENJOYS hard work, then we need to talk...

This is an awesome opportunity for someone who:

- LOVES working in a smaller and more friendly setting than a "big box" corporate chain gym
- is full of energy and ready for a new and exciting challenge
- communicates confidently and helps people feel comfortable in our environment
- offers not only outstanding training programmes, but also customer service so that clients receive a first class experience and look forward to coming back
- is extremely detail-oriented and appreciates people who take an organised, systematic approach to achieving success
- likes the idea of working for a smaller (but growing) company where your ideas and contributions directly impact the company's success, direction and growth
- is a quick, self-motivated learner who wants to work for a company that will invest in your education
- wants a position that will offer upward earning and career advancement; we want people who are interested in growth, learning and becoming part of our team long-term.

Responsibilities and Activities:

- Do everything possible to get the best outcome for every member.
- Build life-long relationships with our members and ensure they have an exceptional experience on every visit.
- Ensure all Fitness areas and equipment are up to the highest of standards, both cleanliness and functionality, at all times.
- Confidently communicate the value of our service and your skills during conversations with members about price.
- Supervising the gym floor, enforcing rules and ensuring all equipment is being used in line with safe working practice and company policies.
- Assist with the implementation of marketing and incentive strategies.
- Create world class, varied, and stimulating fitness regimes and programmes for members to ensure they successfully achieve their fitness goals.
- Following all retention and sales strategies.
- Ensuring all relevant documentation relating to members health and safety is current and up to date in line with current legislation.
- Perform administration duties as required.
- Maintain own required qualifications, licenses and training requirements in line with industry standards.
- Coordinate the class timetable to ensure an up to date offering that's in line with current fitness trends.
- Implement and enforce new and existing procedures and innovations.
- Provide a high level of customer care that will cause members to want to come back frequently
- Increase referrals by providing a high level of customer care and service to all of your clients
- Participate in, contribute to, and help to develop the in-house educational training program that is provided to all staff
- Participate in and contribute to the production of in-clinic workshops, trade shows and other marketing events. This will include some events that involve travel and staying away from home e.g. The National Running Show in Birmingham.
- Be on hand to participate in and contribute to the clinics social media activity – you need to be comfortable on camera.
- Do client call backs without being asked and be willing to speak to clients who haven't attended for a period of time.

Skills Required:

- Minimum of 2 years' experience
- Level 2 Fitness Instructor qualification is essential.
- Level 3 Personal Trainer qualification desirable
- Nutritional qualification desirable
- Current valid First Aid at Work qualification preferred
- Above average fitness instructor skills that will be developed continuously
- World class communication skills that are developed continuously
- To be able to communicate in such a way that the clients can confidently say yes to an exercise programme and stick to it.

- Accountable – you're happy to be held accountable and willing to be coached to improve every aspect of your role
- To be able to engage with and connect with clients at the people level
- Ability to thrive in an environment where measurement is the driving force behind progress
- Deep understanding of clients internal and external problems
- Excellent organisational, time management and problem-solving skills.
- Excellent attention to detail
- Ability to work under deadlines and on schedule.
- Ability to plan work so that it is completed on time.

Benefits Include:

- Flexible working hours (early, late and weekend work as per industry standard)
- Job Types: Full-time and part-time
- Good base salary with bonus Scheme
- Up to 20 days annual leave plus bank holidays
- Pension scheme
- Private health insurance
- Gym membership

How to Apply:

Please apply ONLY if you are the type of fitness professional who is willing to learn and grow in every aspect of your role.

To apply, please send your CV, along with a cover letter detailing why you think you would be a great fit to join our team.

Job Types: Full-time, Part-time, Permanent

Salary: £16,000.00-£30,000.00 per year